



# Splashtop Remote Support

Fast, cost-effective, and simple remote support and management of computers. The #1 remote support solution for MSPs.



## The best unattended remote support solution

Splashtop Remote Support is a best-in-class remote support tool that gives you the freedom to remote into your managed computers from any device, at any time, thanks to our fast, high definition connections.

## Key features and benefits

- **Unlimited Technicians** – All packages include unlimited technicians, unlimited devices to remote from, and unlimited concurrent sessions.
- **Access from Any Device** – Remote into any of your clients' Windows, Mac, or Linux computers from your Mac, Windows, iOS, Android, or Chromebook device.
- **Top Features** – Splashtop Remote Support is equipped with the features needed to cover the demanding use cases of MSPs. Transfer files, chat with users, remote print, remotely wake devices, and more.
- **High Performance** – Experience fast, high resolution streaming with low latency.
- **Easy Deployment** – Just create your own deployment package and send the download links to your clients to install.
- **Robust Security** – Get secure infrastructure, intrusion protection, SSL/AES 256-bit encryption and other advanced security features.
- **User Management and Grouping** – Add the rest of your internal team to your account. Set their roles and access permissions. Organize your computers into groups to make managing them much easier.
- **Endpoint Monitoring and Management** – Get popular management features like alerts, remote commands, update management, 1-to-Many actions, view system inventory, unattended android access, and event logs without the cost of a full endpoint management solution. You can also enable end-user access for your clients.

## Who benefits?

- MSPs can access, monitor and manage all of their clients' devices remotely.
- Technicians can work from anywhere, and on any device.

## Supported environments



**"Like many other IT professionals, I was blindsided by the LogMeIn pricing bombshell which has left me and my clients scrambling for an alternative to that, now overpriced, solution. After making do on a temporary basis with other products' free solutions, I have finally come home to Splashtop. In addition to being easily deployed and scaled, Splashtop gives me excellent performance"**

**Micah Barham**  
Barham Technologies

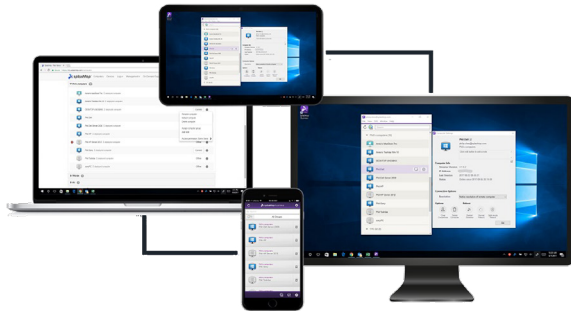
## Remote Support

Packages start at **\$47.90/month** for 25 computers with **unlimited technicians**.

## Features include:

- Unlimited Technicians
- Unlimited Concurrent Sessions
- Fast Remote Access
- Unattended Support
- Attended Support
- File Transfer (including Drag-and-Drop)
- Remote Print
- Chat
- Remote Wake
- Remote Reboot
- Session Recording
- Multi-Monitor Support (including Multi-to-Multi)
- Priority Technical Support
- Configurable Alerts/Actions
- Windows Updates
- System Inventory
- Event Logs
- Alerts for Windows Events
- Remote Command
- Scheduled Reboot
- Unattended Android Access
- Remote Access to Chromebooks
- 1-to-Many Actions
- Enable End-User Remote Access

Learn more: [pax8.com/en-us/vendors/splashtop](https://pax8.com/en-us/vendors/splashtop)



Web console for user and device management. Access and manage computers via desktop and mobile apps.



10050 N. Wolfe Rd., Ste. 260, Cupertino, CA 95014 USA  
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