Teams Phone System

Deployed by **pax8**ProServices

Bringing Telephony and Collaboration Together

Teams Phone System allows you to deliver a consistent communication experience both internally and externally. Calls can be made directly from within Microsoft Teams as a softphone or from Teams-compatible hardware devices, such as desk phones and meeting room kits.

Pax8 Professional Services offers Teams Phone System deployment solutions to help you get your clients up and running with Teams Phone System and move their existing phone numbers (if necessary). Our Teams Phone System deployments cover all the services necessary for either a greenfield deployment (for clients with no existing phone system) or a transition from an existing phone system/carrier (with phone number porting).

Throughout the process, we help take care of:

Inbound phone tree architecture:
We assist in the consultation and planning of the design for inbound phone calls to the client's new system, including auto attendants, call queues, groups, and more.

Build and test:
We'll build out the initial Microsoft Phone System based on you and your client's specifications.

Final tweaks:
If something isn't quite right with the original design, minor tweaks are covered in your flat fee scope of work.

Training of end users (optional):
We'll educate your users on the basics of using Teams as a softphone and provide a brandable end-user guide.

Porting management:
We'll facilitate all the paperwork and work with Microsoft to address and correct any errors to ensure a successful go-live.