



Microsoft 365 Multitenant Management Platform

The most advanced Cloud RMM Platform
for managing Microsoft Cloud Services



Managing Microsoft 365 across multiple customers can be very complex and time consuming. MSPs need a solution that simplifies Microsoft 365 provisioning, deprovisioning and ongoing daily administration - significantly lowering service delivery costs and greatly increasing managed services profitability.

ManageX is a multitenant SaaS management platform that heavily automates provisioning, deprovisioning and daily administration of Microsoft 365. The ManageX platform includes many advanced management features – SuperClick Batch Automation, OU Hierarchical Management, Advanced RBAC, Hybrid Identity Management, Auditing & Multitenant Reporting - all wrapped into a “*Single Pane of Glass*” administration portal.



Why ManageX

- Heavily automate daily administration of Microsoft 365
- Increase Microsoft 365 administrative security and access control
- Concurrently manage hybrid identity environments and all Microsoft 365 workloads from a single User Interface
- Dramatically reduce support tickets escalations for Microsoft 365
- Significantly reduce customer support costs for all things Microsoft cloud

Reduced Microsoft 365 Support Ticket Escalations

- Highly intuitive management portal providing easy access to all commonly recurring Microsoft 365 administration functions
- No PowerShell required; all administration done with simple mouse clicks!
- Majority of Microsoft 365 support tickets are resolved at the Service Desk

> 80% reduction in Microsoft 365 support ticket escalations

Reduced Microsoft 365 Support Costs

- Streamline and automate manually repetitive Microsoft 365 support tasks
- Microsoft 365 support moved from senior IT team to Service Desk staff
- Service Desk staff can easily support Microsoft 365 Users at much lower resource cost

> 66% reduction in Microsoft 365 administration support costs

Increased Microsoft 365 Security

- Advanced RBAC capabilities provide granular control of all administrator access rights for every tenant
- No longer need to give out Global Administrator or AD Administrator credentials to Service Desk admins
- Full auditing and reporting of all Microsoft 365 actions

Enterprise grade administrative security and control



ManageX extensive automation delivers unprecedented levels of service efficiency significantly increasing Cloud Managed Services profitability



Multitenant Management for the entire Microsoft Stack

- Manage any number of customer tenants from a single console
- Apply policy and configuration updates across tenants with simple mouse clicks
- Support for Azure AD, AD, Exchange Online, SharePoint Online, Teams, OneDrive, Intune, Azure and much more...



Automate and simplify daily administration

- Automate User onboarding, offboarding, and daily changes
- Bulk update any number of Users and tenants with simple mouse clicks
- Easily manage Users, mailboxes, devices, VMs, Groups, Policies, resource access and more through an intuitive User Interface



"Per Admin" Based Pricing

- Per Admin pricing allows for a fixed predictable monthly service delivery cost
- Manage 5x more Microsoft 365 tenants without adding any additional IT administrators, creating increased profitability

ManageX Multitenant Management Platform for Microsoft Cloud

Our promise to you

The ManageX platform will greatly accelerate Microsoft 365 provisioning as well as dramatically lower the cost of ongoing daily administration.

Pax8's offer to get you started

- ManageX Platform demo
- Free 30-day trial
- Implementation support for platform set up and tenant onboarding
- US-based 24/7 technical support

For more information, contact your Pax8 sales rep today.



The Outcome

- Dramatically lower Service Delivery costs and greatly reduce Service Request turnaround time for Microsoft 365
- No longer need to distribute Global Administrator and Domain Administrator credentials to Service Desk administrators, eliminating a major security risk
- Ability to control Service Desk administrator access and audit all administrator activity

Why ManageX

ManageX is the most advanced, multitenant Cloud RMM platform for managing all things Microsoft Cloud. Whether it's the highly intuitive User Interface, the extensive amount of service automation, the Hybrid Identity management capability or the advanced Role Based Access Controls - the ManageX platform allows MSPs to dramatically lower Services Delivery cost for Microsoft 365, creating far greater profitability in their Microsoft Cloud Managed Services business.

