arcserve®

UDP Cloud Backup
for Office 365

Protect All Your Critical Office 365 Data

Introduction

Organizations understand that they need to protect their most important asset, their data. In today's world data can be anywhere. It may reside in an organization's physical server, in a virtual server in the cloud, or it can even reside in both at the same time. Critical data needs to be protected and available whether it's hosted locally or in the cloud. Microsoft Office 365® provides significant advantages to organizations of all sizes. However, this SaaS version of Microsoft's flagship productivity application, which stores files and data in the cloud, demands the same high level of data backup and recovery function as its on-premise version.

The Need

Since SaaS applications exist in the cloud many organizations and individuals believe that their valuable data is automatically protected and available. Microsoft Office 365 does provide a basic level of protection, but recommends that you regularly backup your content and data that you store on their services. Customer data must be:

- Safe from the most common cause of data loss, user errors
- Recoverable from data loss due to system errors
- Available longer than a short 30-day window
- Protected against internal and external threats
- Available when needed in the proper format

Office 365 users need to make sure that they have these additional levels of protection and accessibility in order to meet basic organizational needs.

The Solution

To meet this critical need for cloud-based protection, Arcserve® UDP Cloud Backup™ for Office 365 provides a flexible, simple solution for the protection, management and recovery of Office 365 data. It is protected, encrypted and made available through an intuitive, web-based interface. Users can quickly recover a file, a folder, or account data easily in its original format.

The Coverage

Arcserve UDP Cloud Backup for Office 365 provides protection for:

- **Exchange**
  Email activities and Exchange data (mail, contacts, and calendar) with unlimited retention

- **OneDrive for Business**
  Data saved for multiple revisions, edits and versions

- **SharePoint**®
  Protection of SharePoint document libraries

- **Public Shared Folders**
  Availability of data that is in use in public shared folders across user defined time periods

- **Teams information**
  Protection of Teams chats, conversations, and documents shared through Microsoft Teams

Features and Benefits

Everything that is needed from Office 365 processes is collected, encrypted, protected and readily available

Features	Benefits
Accessibility	Service is available through any Internet-connected device
Protection of Backup Data	Data is protected by state-of-the-art compression, encryption in SAS 70-certified centers
Efficiency & Reliability	Users can restore a document, a folder, or content without deleting or overwriting files
Fast Recovery	Files or folders can be identified, restored and downloaded immediately
User Transparency	Data additions or changes are identified automatically and backed up without user intervention
Ease of Use	All backup and recovery controls are menu-driven, intuitive, and complete
Best Use of Resources	Lower IT costs: agentless, no hardware overhead, no worries about updates
Flexibility & Scalability	Easy to adjust to the changing demands of systems or users

Take the Next Step

Find out more at arcserve.com, contact us at info@arcserve.com or view our global office contact information here.

About Arcserve

Arcserve, a global top 5 data protection vendor, provides the broadest set of best-in-class solutions to manage, protect and recover all data workloads, from SMB to enterprise and regardless of location or complexity. Arcserve solutions eliminate complexity while bringing best-in-class, cost-effective, agile, and massively scalable data protection and certainty across all data environments. This includes on-premises, cloud (including DRaaS, BaaS, and Cloud-to-Cloud), hyperconverged, and edge infrastructures. The company's nearly three decades of award-winning IP, plus a continuous focus on innovation, means that partners and customers, including MSPs, VARs, LARs, and end-users are assured of the fastest route to next-generation data workloads and infrastructures. A 100% channel-centric organization, Arcserve has a presence in over 150 countries, with 19,000 channel partners helping to protect 235,000 customers' critical data assets. Explore more at arcserve.com and follow @Arcserve on Twitter.