# **Infrascale Partner Rebranding**

As a partner, you have the ability to rebrand your Infrascale SOS Online Backup product to reflect your company's logo and URL. You can access rebranding options from your main dashboard.

Partner Dashboard URL: http://dashboard.sosonlinebackup.com/

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× Google v Sarch • More > Sign In *
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Login
Jser name 15900WS
Password
Remember me     Login       Reset password     Create trial account

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### **Rebranding Settings**

- Product Name The SOS OBRM Product Name (example imagiX Cloud Backup)
- Updated Logo Update current company logo
- Current Logo Your current company logo
- Current Desktop ICON
- Current Client Banner Ad

Backup	FileLocker		
Product Name		imagiX cloud backup	
Update Li	990	Browse	?
Current Lo Download Lo	<del>22</del> 980		
Update D	esktop Icon	Browse	?
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Update C	lient Banner	Browse	2
Current C	lient Banner		

**Product Name:** This will be your application's name, is used in system generated emails and will show up in the Online Backup and Recovery agent.

#### **Email examples**

From: < <u>kablanc.co@gmail.com</u> > Date: Tnu, Oct 10, 2013 at 3:38 PM Subject: Thanks for choosing imagiX cloud backup To: <u>tracyimchugh@gmail.com</u>	
imagiX cloud backup	
Welcome Colorado Company,	
imagiX cloud backup is proud to have you as our customer we want quickly as possible.	to get you up and running as
Thanks for choosing to use the imagiX cloud Backup Service to pr	rotect your data.
To begin using <u>imagiX cloud backup</u> , you will need to download the computer. You can do so by following the link below in this email website.	e software and install it on your to the download page of our
Once you have downloaded the magiX cloud backup installer, run i the icon where you saved it on your computer) and this will run the installation routine.	it (usually by double-clicking imagiX cloud backup
Once the software is installed, run the software - and you will be pro imagiX cloud Backup Server network. Your account details are:	mpted to authenticate with the
User Name : Colorado Company	

1	Account Size :	10 GB
9	Click here to download	the setup
6	a inceiV stand haste	-

Thank you for choosing imagiX cloud backup.

Note that us of the Windows Client is subject to the End User Licence Agreement displayed during the installation of the Windows Client. The terms of that licence agreement are subject to change at any time- and notice of such change will be posted on the website. The Windows Client is protected under Australian and international copyright laws.

#### SOS Online Backup/Restore Manager Agent

3 Backup 🕞 Restore Advanced		
Get Started	🧕 My Ac	count
	Used Space:	6.25 MB
Setup Backup 🔘 Backup Now	Available Space:	10.00 GB
	Last Backup Date:	1/7/2014
	Go to Web Portal	Logout

**Logo:** You can upload your company logo here, and this is the logo that will appear on the software once you log into the "Online Backup and Recovery" application.

Use "Download Logo" link to get your current logo. When you post new one, your old logo will be overwritten. We do not keep copy of old logo.

Posted image will be re-sized automatically to 68x49. Please, post image with mentioned sizes to avoid resizing. Maximum allowed image size is 1mb.

+ imagiX cloud back	aup - Kens_Rock_Shop 🚽 📃 🔜
Backup Restore Advant	iced
Get Started Setup Backup O Backup Nor	W Account Used Space: 6.25 MB Available Space: 10.00 GB Last Backup Date: 1/7/2014
	Go to Web Portal Logout
Welcome to imagiX cloud backup. With imagiX cloud backup you car and links on this page to read what	n back up any data, any time. Roll-over the buttons t they do here.

**Desktop Icon:** This is the icon that will appear on your desktop as a shortcut to launch the application.

Use "Download Desktop Icon" link to get your current desktop icon. When you post new one, your old icon will be overwritten. We do not keep copy of old icon.

#### Posted image should have size of 48x48 and should be a .ico file. Other file formats are not supported.

The ICO file format is an image file format for computer icons in Microsoft Windows. ICO files contain one or more small images at multiple sizes and color depths, such that they may be scaled appropriately. In Windows, all executables that display an icon to the user, on the desktop, in the Start Menu, or in Windows Explorer, must carry the icon in ICO format.



SOS OBRM Agent Banner

<ul> <li>imagiX cloud backup - Kens</li> </ul>	Rock Shop - 🗆 🔜
Get Started Setup Backup Backup Backup Now	Wy Account Used Space: 6.25 MB Available Space: 10.00 GB Last Backup Date: 1/7/2014
Welcome to imagiX cloud backup.	Go to Web Portal Logout

## **Rebranding URL settings**

- Reports Sender Address
- My Account Url
- Product Site Url
- Contact Us Url
- Upgrade Url
- Web Portal Url
- Work Station Backup Url

Reports Sender Address	noreply@pax8.com
MyAccount Url	https://myaccount.managedoffsitebackup.net/Logi
Product Site Url	http://pax8.com/
Contact Us Url	http://www.pax8.com/sos-support
Upgrade Url	
Web Portal Url	https://myaccount.managedoffsitebackup.net/Logi
Workstation Backup Url	http://my.managedoffsitebackup.net/downloads/S
	Ok

**Reports Sender Address:** This is used to specify the "from" address in the welcome email and for the email reports sent to clients after a backup completes using the Online Backup and Recovery Manager. This could be something like <a href="mailto:support@abc-company.com">support@abc-company.com</a>, or a personal email.

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	-					 
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-		kablanc.co@gmail.com kablanc.co@gmail.com	Thanks for choosing imagiX cloud backup imagiX cloud backup Report - KENSPC - Colorado_Company	Tue 12/17/20 Fri 10/11/201	13 KB 25 KB	 19 19

**My Account URL:** The URL that will take you to the My Account portal from the SOS Online and Backup Recovery Manager.

https://myaccount.managedoffsitebackup.net/Login.aspx?uid={username}&kid={encryptpasswd}

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Product Site URL: Your company/partner website

**Contact Us URL:** The Contact Us page on your website. The URL below will take your end customers to the Pax8 Support landing page with info on how to request support from Pax8 or submit a ticket. **If you have your own team that will be providing tier 1 support you would insert that URL.** 

http://www.pax8.com/sos-support

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	Pauli is pleased to off	er support to our custo	omers using the SOS On	line Backup product.					
	General SOS Pro	duct Help							
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	Pax8 Support for	End Users							
	• To open a trouble t	cket, go to <u>https://pas</u>	S.zendesk.com/home						
	• Paul End-User Supp	Here: 1-303-790-4848, e	option 3 (8:00 a.m. to 3.0	0 p.m. MSTI					
	E-mail Contact Pax	t ( wagort dawk.com	P						
	Pax8 Support for	Partner Resellers	of SOS Online Bac	kup					
	• To open a ticket, lo	p in to the <u>Command C</u>	onable, then click on th	e Support icon on the up	oper right of the Cor	nimand Cons	ole portal		
	* Pax8 Partner Suppo	rt 1-303-790-4848, op	tion 3 (8:00 a.m. to 5:00	p.m. MST)					
	* E-mail: Contact Pax	( support dipard com	0						
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**Upgrade URL:** The URL used for clients to upgrade their service. This should be the partner's web site. When this is setup, the agent will show the "**Upgrade Now**" tab.

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Classic View			Used Space:	6.25 MB	
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5.00	With imagiX cloud bac and links on this page	kup you can back up a to read what they do h	ny data, any time: Roll-over ere:	the buttons	

**Web Portal URL:** The URL that will take you to the My Account portal from the SOS Online and Backup Recovery Manager.

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🕔 Backup	Restore	Advanced	UP	GRADE NOV	
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Classic View			Used Space:	6.25 MB	
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Support			-		
About			Go to Web Portal	ogout	
-	Welcome to imagiX With imagiX cloud be	cloud backup. ackup you can back up any	y data, any time. Roll-over th	e buttons	

https://myaccount.managedoffsitebackup.net/Login.aspx?uid={username}&kid={encryptpasswd}



**Workstation Backup URL:** Download URL to get the software. This is the link (click here to download the setup) that will be included in the welcome email.

http://my.managedoffsitebackup.net/downloads/Setup-OnlineBackupAndRecovery.exe



Will begin the download of the Windows SOS OBRM Agent.

