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IOS USERS – MAY 2016

# How to Set Up the nWorkspace Client

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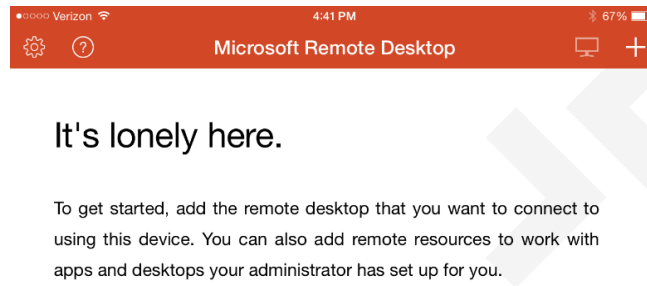
This guide provides instructions for iOS Users installing the Microsoft RDP client. Please note that you do not need to set up the Microsoft RDP client in order to access the nWorkspace via a HTML5 enabled browser – you would simply navigate to [login.nWorkSpace.com](http://login.nWorkSpace.com).



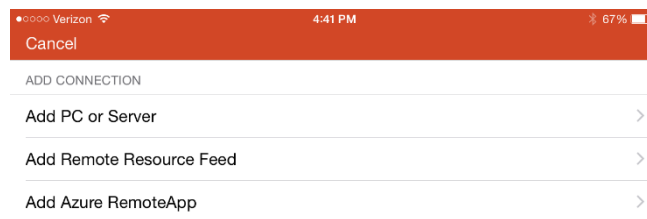
## INSTALLING THE RDP CLIENT ON IOS DEVICES

The Microsoft RDP client is an easy, one-time install that will allow you to access the nWorkspace via RDP. Follow these simple instructions to download and install the nWorkspace RDP client.

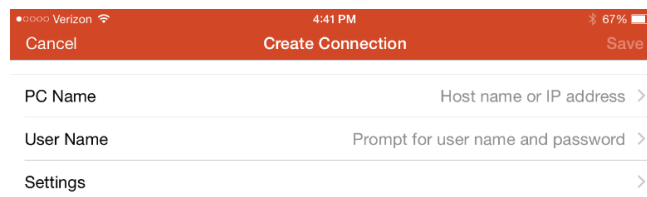
- Open the App Store and search for **Microsoft Remote Desktop Client**, then download it
- Open the **Microsoft Remote Desktop Client** and tap the **+** sign to continue



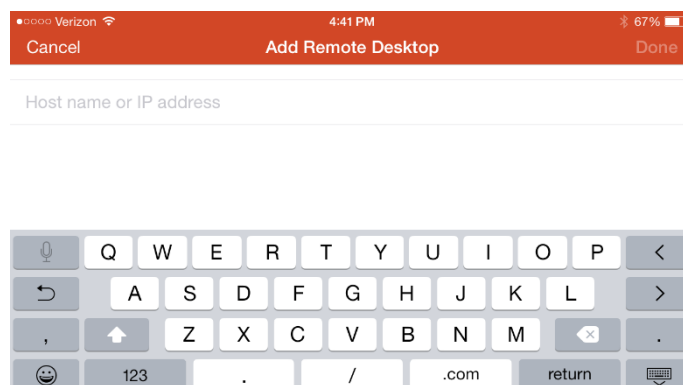
- Tap **Add PC or Server** to continue



- Tap **PC Name** to continue



- Enter the PC Name (aka Server Name) provided by nGenx, then tap **Done** to continue





- Tap **Settings** to continue

A screenshot of the "Create Connection" screen in the Cloud Jumper app. The status bar at the top shows "Verizon", signal strength, time "9:07 AM", and battery "83%". The header bar is orange with "Cancel" on the left, "Create Connection" in the center, and "Save" on the right. The main content area has three rows: "PC Name" with the value "85S.nfinitycloud.com" and a right arrow; "User Name" with the value "Prompt for user name and password" and a right arrow; and "Settings" with a right arrow.

- Tap **Gateway** to continue

A screenshot of the "Settings" screen in the Cloud Jumper app. The status bar at the top shows "Verizon", signal strength, time "3:05 PM", and battery "56%". The header bar is orange with a back arrow and "Create Connection" on the left, and "Settings" in the center. The main content area has five rows: "Friendly Name" with the value "Optional" and a right arrow; "Gateway" with the value "No gateway configured" and a right arrow; "Sound" with the value "Play on device" and a right arrow; "Swap Mouse Buttons" with a toggle switch that is currently off; and "Admin Mode" with a toggle switch that is currently off.

- Tap **Add Remote Desktop Gateway** to continue

A screenshot of the "Gateway" screen in the Cloud Jumper app. The status bar at the top shows "Verizon", signal strength, time "3:06 PM", and battery "56%". The header bar is orange with a back arrow and "Settings" on the left, and "Gateway" in the center. The main content area has two rows: "No gateway configured" with a blue checkmark on the right; and "Add Remote Desktop Gateway" with a right arrow.

- Tap **Server Name** to continue

A screenshot of the "Add Remote Desktop Gateway" screen in the Cloud Jumper app. The status bar at the top shows "Verizon", signal strength, time "12:27 PM", and battery "66%". The header bar is orange with a back arrow and "Gateway" on the left, "Add Remote Desktop Gateway" in the center, and "Save" on the right. The main content area has two rows: "Server Name" with the value "gw.nfinitycloud.com" and a right arrow; and "User Name" with the value "Use connection credentials" and a right arrow.



- Enter the Gateway server name provided by nGenx and tap **Done** to continue
  - Name your Gateway if desired, but do not enter credentials here

A screenshot of an iPhone screen showing the "Gateway Name" setup screen. The status bar at the top shows "Verizon", "9:21 AM", and "81%" battery. The screen has a red header with "Cancel", "Gateway Name", and "Done" buttons. Below the header is a text input field labeled "Host name or IP address". A QWERTY keyboard is visible at the bottom of the screen.

- Tap the **Save** to continue

A screenshot of an iPhone screen showing the "Add Remote Desktop Gateway" screen. The status bar at the top shows "Verizon", "12:27 PM", and "66%" battery. The screen has a red header with a back arrow, "Gateway", "Add Remote Desktop Gateway", and "Save" buttons. Below the header are two text input fields: "Server Name" with the value "gw.nfinitycloud.com" and "User Name" with the value "Use connection credentials".

- Tap **User Name** to continue

A screenshot of an iPhone screen showing the "Create Connection" screen. The status bar at the top shows "Verizon", "9:47 AM", and "80%" battery. The screen has a red header with "Cancel", "Create Connection", and "Save" buttons. Below the header are three text input fields: "PC Name" with the value "85S.nfinitycloud.com", "User Name" with the value "Prompt for user name and password", and "Settings".

- Tap **Add User Account** to continue

A screenshot of an iPhone screen showing the "User Names" screen. The status bar at the top shows "Verizon", "9:47 AM", and "79%" battery. The screen has a red header with a back arrow, "Create Connection", "User Names", and "Save" buttons. Below the header are two text input fields: "Prompt for user name and password" with a blue checkmark and "Add User Account".

- Enter the User name and Password provided by nGenx, then tap **Save** to continue

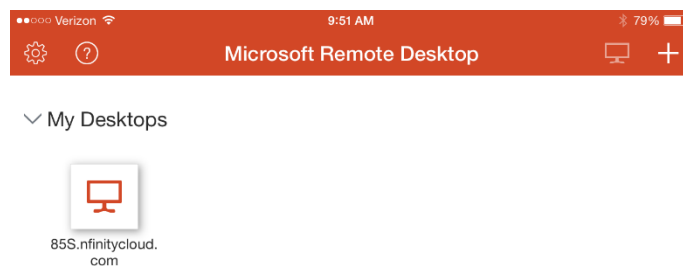
A screenshot of an iPhone screen showing the "Add User Account" screen. The status bar at the top shows "Verizon", "9:57 AM", and "78%" battery. The screen has a red header with a back arrow, "User Names", "Add User Account", and "Save" buttons. Below the header are two text input fields: "User Name" with the value "Domain\user or user@domain" and "Password" with the value "Required".



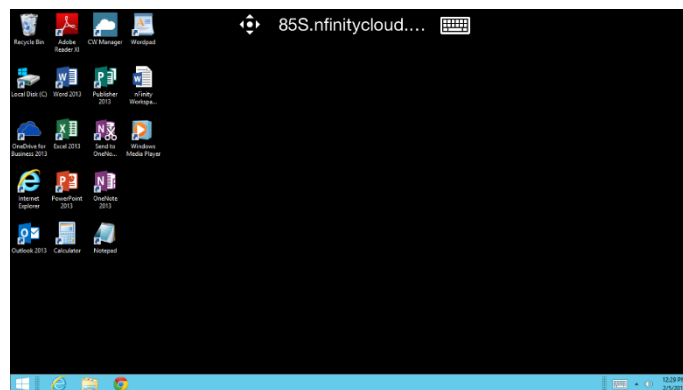
- Tap **Save** one more time to save the connection

A screenshot of the 'Create Connection' screen in the Cloud Jumper app. The screen has a red header bar with 'Cancel', 'Create Connection', and 'Save' buttons. Below the header, there are three input fields: 'PC Name' with the value '85S.nfinitycloud.com', 'User Name' with the value 'dougpetrole@ngenx', and 'Settings'. Each field has a right-pointing arrow.

- The connection to the nWorkspace is complete - tap the connection to launch the Workspace



- The nWorkspace will appear as it does below



The RDP client is now set up correctly. You will not need to do this again – this is a one-time install.